

AGENDA
Audit, Risk Management, Compliance, and Ethics Committee
September 10, 2020

- I. Approval of Minutes – July 9, 2020

- II. Review of Operational Metrics

- III. Action Items - NONE

- IV. Informational Items
 - A. Internal Audit Annual Report for FY 2020 (Mr. Wayne Poole)
 - B. Enterprise Risk Management update (Dr. Sara Thorndike)
 - C. Annual Conflict of Interest report (Dr. Mary Farwell)
 - D. Title IX Regulations Update (Ms. LaKesha Forbes/Ms. Malorie Yeaman)

- V. Closed Session

- VI. Other Business



Audit, Risk Management, Compliance, and Ethics Committee
September 10, 2020

Agenda Item: I. Approval of Minutes – July 9, 2020

Responsible Person: Vince Smith
Committee Chair

Action Requested: Action

Notes:

**Minutes from the Audit, Risk Management, Compliance, and Ethics Committee
July 9, 2020 – ONLINE and PHONE MEETING**

The Audit, Risk Management, Compliance, and Ethics Committee of the ECU Board of Trustees met online and via phone on July 9, 2020.

Committee members present: Vince Smith (Chair), Jason Poole (Vice Chair), Bob Plybon, Leigh Fanning, Jim Segrave, Max Joyner, and Tom Furr.

Other board members present: BOT Chair Vern Davenport, BOT Vice Chair Fielding Miller, Angela Moss, Van Isley, Scott Shook, and Tucker Robbins

Vince Smith, Chair of the Committee, convened the meeting at 8:30 AM. Following introductory comments by BOT Chair Vern Davenport, Mr. Smith read the conflict of interest provisions as required by the State Government Ethics Act. Mr. Smith asked if anyone would like to declare or report an actual or perceived conflict of interest. None were reported.

Mr. Smith asked for the approval of the minutes of the April 2, 2020 committee meeting.

Action Item: The minutes of the April 2, 2020 committee meeting were approved with no changes.

Review of Operational Metrics

The committee reviewed the operational metrics related to Internal Audit, Healthcare Compliance, and Athletics Compliance. Through June 30, Internal Audit exceeded its KPIs by completing over 90% of the annual audit plan and achieving a 76.5% auditor productivity rate. For the 2020 fiscal year, University management completed 94.6% of the audit recommendations that were followed up on by Internal Audit. Trustee Poole asked if Internal Audit will be following back up on those areas that did not timely resolve their audit recommendations. Wayne Poole stated that yes, Internal Audit remains engaged with these areas, and will submit follow-up reports to the Audit Committee.

Athletics Compliance exceeded the standard for rules education sessions. Healthcare compliance exceeded the expectations in the number of education sessions and the number of provider documentation reviews that were conducted. For the year, the healthcare providers achieved a 90.7% pass rate on documentation reviews, surpassing the goal of 90%.

Research Compliance reported that 100% of the required employees submitted their annual conflict of interest disclosures.

Action Items

Mr. Wayne Poole presented the University's annual audit plan for the fiscal year 2021. Mr. Poole stated that this plan was developed in consultation with the various compliance offices and University management and was approved by Chancellor Mitchelson. The plan is flexible and will change during the year, especially as the continuing impacts of the pandemic are more fully understood.

Action Item: Trustee Jason Poole moved that the proposed annual audit plan be approved as presented in the Board materials. Trustee Bob Plybon seconded the motion. The committee approved the proposed plan via roll call vote, and that action did not require full Board approval.

**Minutes from the Audit, Risk Management, Compliance, and Ethics Committee
July 9, 2020 – ONLINE and PHONE MEETING**

Informational Items

Office of Internal Audit – Mr. Wayne Poole

Mr. Poole provided the annual certifications addressing the compliance of the Internal Audit function and the Audit Committee with the requirements of the UNC System. Mr. Poole stated that all requirements for the 2020 fiscal year were met, and he will submit the documents after receiving my signature.

Mr. Poole briefed the committee on the status of the annual financial statement audit, and the audit of IT controls that is being conducted by the Office of the State Auditor.

Enterprise Risk Management – Dr. Sara Thorndike

Dr. Thorndike briefed the committee on the status of the University's ERM program and shared the current top risks list. Dr. Thorndike advised that the ERM Committee is currently working through the bi-annual risk identification and assessment process and intends to provide the University's new top risks list to the Board this fall. The process has changed significantly with this cycle, and the process now incorporates the input of more subject matter experts and allows for deeper discussion of the University's risks.

Mr. Poole briefed the committee on the results of the recent ERM Maturity Assessment that was completed by Internal Audit. Mr. Poole told us that the University's ERM function clearly complies with the requirements outlined in UNC System policy, and that the program exhibits the characteristics of a program that is classified as "defined".

Other Business

There being no further business, the Committee meeting was adjourned at 8:56 AM.

Respectfully submitted,
Wayne Poole
ECU Office of Internal Audit and Management Advisory Services



Audit, Risk Management, Compliance, and Ethics Committee
September 10, 2020

Agenda Item: II. Review of Operational Metrics

Responsible Person: Wayne Poole
Director of Internal Audit

Action Requested: Information

Notes:



CEO Tracking Sheet
Fiscal Year - 2020
Audit, ERM, Compliance & Ethics Committee

KPI	Measurement	Prior Year	Target	Variance	July	August	September	October	November	December	January	February	March	April	May	June	Total			
Audit Plan Completion (Internal Audit)	Percent of projects on annual plan that are completed	90%	80%	Plan	6.6%	6.6%	6.6%	6.6%	6.7%	6.7%	6.7%	6.7%	6.7%	6.7%	6.7%	6.7%	80.0%			
				Actual	5.5%	7.8%	9.1%	6.3%	7.0%	6.9%	6.7%	7.7%	7.8%	8.6%	8.8%	8.5%	90.7%			
				+ / -	-1.1%	1.2%	2.5%	-0.3%	0.3%	0.2%	0.0%	1.0%	1.1%	1.9%	2.1%	1.8%				
				YTD +/-	-1.1%	0.0%	2.6%	2.3%	2.6%	2.8%	2.8%	3.8%	4.9%	6.8%	8.9%	10.7%	10.7%			
Auditor Productivity (Internal Audit)	Direct Audit & Consult hrs vs. Total hours	75%	75%	Plan	75.0%	75.0%	75.0%	75.0%	75.0%	69.0%	76.0%	76.0%	76.0%	76.0%	76.0%	76.0%	75.0%			
				Actual	69.0%	82.8%	69.7%	79.2%	75.3%	62.4%	78.1%	84.3%	85.8%	78.9%	77.8%	77.3%	76.5%			
				+ / -	-6.0%	7.8%	-5.3%	4.2%	0.3%	-6.6%	2.1%	8.3%	9.8%	2.9%	1.8%	1.3%	1.5%			
				YTD +/-	-6.0%	0.8%	-1.2%	0.1%	0.4%	-2.1%	-1.0%	0.1%	1.1%	1.5%	1.6%	1.5%	1.5%			
Management Corrective Actions Completion Rate (Internal Audit)	Percent of recommendations resolved when IA follows up	97%	95%	Plan	95.00%	95.00%	95.00%	95.00%	95.00%	95.00%	95.00%	95.00%	95.00%	95.00%	95.00%	95.00%	95.00%			
				Actual	66.70%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	90.90%	71.40%	100.00%				
				+ / -	-28.30%	5.00%	5.00%	5.00%	5.00%	5.00%	5.00%	5.00%	5.00%	-4.10%	-23.60%	5.00%				
				YTD %	66.70%	87.50%	92.30%	95.20%	95.70%	97.20%	97.60%	97.90%	98.30%	96.30%	94.30%	94.60%	94.60%			
Number of Rules Education Sessions (Athletics Compliance)	Number of sessions spent educating athletes, staff & others	N/A	180	Plan	15	15	15	15	15	15	15	15	15	15	15	15	180			
				Actual	18	27	25	23	17	21	30	23	38	24	27	21	294			
				+ / -	3	12	10	8	2	6	15	8	23	9	12	6				
				YTD +/-	3	15	25	33	35	41	56	64	87	96	108	114	114			
Number of Education Sessions (Healthcare Compliance)	Number of sessions spent educating providers and staff	N/A	972	Plan	81	81	81	81	81	81	81	81	81	81	81	81	81	972		
				Actual	85	77	79	82	106	89	91	86	86	84	81	81	1027			
				+ / -	4	-4	-2	1	25	8	10	5	5	3	0	0	55			
				YTD +/-	4	0	-2	-1	24	32	42	47	52	55	55	55	55			
Number of Provider Documentation Reviews (Healthcare Compliance)	Number of providers whose doc. accuracy was reviewed	N/A	510	Plan	43	43	43	43	43	43	42	42	42	42	42	42	42	510		
				Actual	38	38	42	41	48	51	60	62	50	47	50	42	569			
				+ / -	-5	-5	-1	-2	5	8	18	20	8	5	8	0	59			
				YTD +/-	-5	-10	-11	-13	-8	0	18	38	46	51	59	59	59			
Pass Rate Results of Healthcare Provider Documentation Reviews (Healthcare Compliance)	Percent of reviewed providers receiving a passing score	N/A	90%	Plan	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%	90.0%			
				Actual	82.1%	91.7%	89.3%	92.9%	88.9%	92.9%	88.9%	91.3%	93.3%	96.7%	93.5%	86.7%	90.7%			
				+ / -	-7.9%	1.7%	-0.7%	2.9%	-1.1%	2.9%	-1.1%	1.3%	3.3%	6.7%	3.5%	-3.3%	0.7%			
				YTD +/-	-7.9%	-3.5%	-2.5%	-1.1%	-1.1%	-0.4%	-0.5%	-0.3%	0.1%	0.8%	1.1%	0.7%	0.7%			
Employee COI Disclosure Rate (Research Compliance)	Percent of employees who submitted req'd disclosure	99.97%	100%	Plan											90.0%	5.0%	5.0%	100.0%		
				Actual												98.6%	0.9%	0.5%	100.0%	
				+ / -																
				YTD +/-													8.6%	4.5%	0.0%	100.0%



Audit, Risk Management, Compliance, and Ethics Committee
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Agenda Item: III. Action Items

Responsible Person: Wayne Poole
Director of Internal Audit

Action Requested: None

Notes: No Action Items from Committee



Audit, Risk Management, Compliance, and Ethics Committee
September 10, 2020

Agenda Item: IV. A. Internal Audit Annual Report for FY 2020

Responsible Person: Wayne Poole
Director of Internal Audit

Action Requested: Information

Notes:

Pirate Auditors

**Office of Internal Audit and
Management Advisory Services**

FY 2020 Year in Review

Our Core Values...

Selflessness

Ownership

Unity

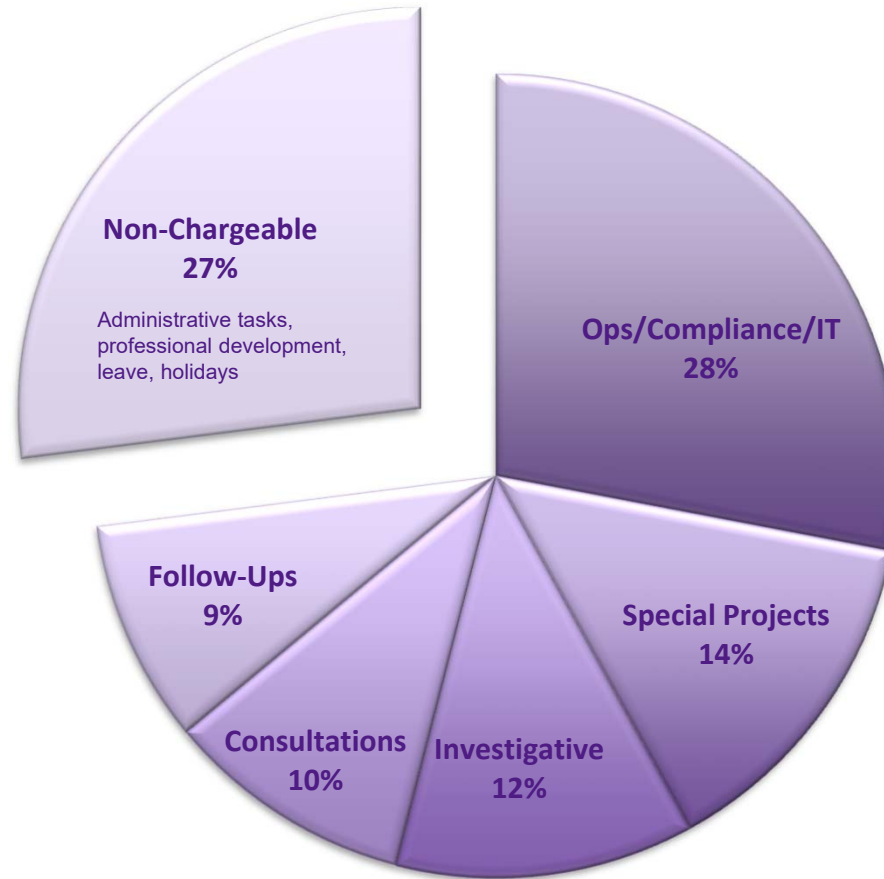
Larger Purpose

FY 2020 by the Numbers

- Audit Plan Completion: **90.7%** (target is $\geq 80\%$)
- Auditor Productivity (chargeable hours): **76.5%** (target is $\geq 75\%$)
- Projects Completed: 49
- Formal (reportable) Recommendations: 86
- Direct Monetary Recovery: ~ \$75k
- Hotline Triage: 18
- Consultations: 141 (approx 10% of team's hours)
- Committees/Workgroups: 17

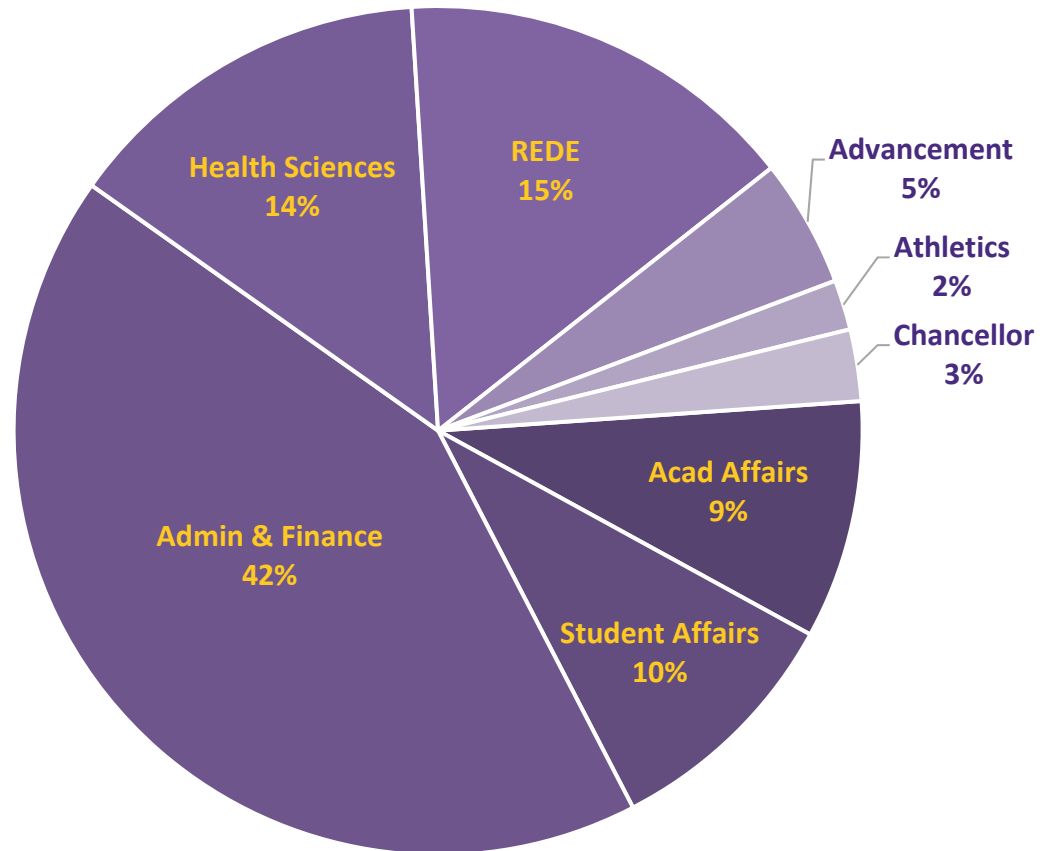
How we spent our time

Total Annual Hours by Project Type (Entire team – all positions)



Who We Served –

Percentage of chargeable time by Division



Key Accomplishments

- Created Assurance Map of all lines of defense and risk and compliance providers
- Implemented *University Investigative Responsibilities Regulation*
- Continued our strong relationships with other ECU compliance professionals
- Maintained high productivity and operations tempo in spite of office relocation and remote work

Key Accomplishments

- Continued development of our data analytics program and delivery of products for management use
- Increased consultations specific to COVID-19
- Began significant support to the ERM program and the Distributed IT workgroup

Key Accomplishments

- Brought in two outstanding new team members
- Team members completed or made significant progress towards new certifications – CIA, CFE, business analytics certificate

Community Service

- Supported Toys for Tots, and collected toys/gifts for local foster children
- Donated generators for NC hurricane relief
- Collected supplies for the Community Crossroads shelter in Greenville
- Collected food for the Food Bank of Central and Eastern NC
- Participated in Storm the Stadium to raise veterans' scholarship funds

Feedback from our Clients...

“I’ve enjoyed working with your team over the years. I’ve found you to be extremely professional and always thorough, fair, and balanced. I especially appreciated the opportunity to bounce ideas off of you and have very open conversations, which I believe led to better outcomes for all.”

Feedback from our Clients...

“I want to thank you for your approach to this audit, for your gentleness and your curiosity. You asked good questions and were kind when there were things we needed to fix.”

Feedback from our Clients...

“As always, thank you for how you go about your work and partnership on these audits.”

Feedback from our Clients...

“You guys are the epitome of customer service...everything you do is done with a spirit of trying to help us, and the whole University, be better.”

What's Next – FY 2021

- New year, new audit plan
- Leaner budgets (again)
- “Extreme Agility” with pandemic and other factors in play – we will do things that matter
- Fraud Risk Assessment across campus
- External Quality Assurance Review
- AutoAudit upgrade

What's Next – FY 2021

- Information sharing and team building
- Continuous development and growth – additional team member certifications
- Building depth and sustainability in key areas
- Community service

Always moving forward...

- Focus on agility, responsiveness, and activities that add clear value for the University and its stakeholders in a very uncertain time
- Continue to link our work to the institution's strategy, goals, and risks
- SERVE and be accountable to the University and our constituents

Pirate Auditors

*Serving with excellence and the SOUL
of a championship team!*



Audit, Risk Management, Compliance, and Ethics Committee
September 10, 2020

Agenda Item: IV. B. Enterprise Risk Management

Responsible Person: Sara Thorndike
Vice Chancellor for Administration and Finance

Action Requested: Information

Notes:



Audit, Risk Management, Compliance, and Ethics Committee
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Agenda Item: IV. C. Annual Conflict of Interest report

Responsible Person: Mary Farwell
Assistant Vice Chancellor for
Academic Affairs Research

Action Requested: Information

Notes:



Annual COI Report – FY 2019-20

ECU regulation 01.15.03, Regulation on Conflicts of Interest, Commitment, and External Professional Activities for Pay, sets forth procedures for implementing the UNC Board of Governors’ policy and guidelines concerning conflicts of interest and commitment and External Professional Activities for Pay affecting University employment.

The University requires at a minimum, conflicts of interest disclosures be completed annually by all EHRA (faculty and non-faculty) employees.

The below chart details statistics on disclosures for the FY19-20 reporting period. Our KPI is 100% submission of annual disclosures by EHRA employees and we have achieved that goal for the previous reporting period.

COI ACTIVITY

Number of annual COI disclosures required	3028
Number of annual COI disclosures submitted	3028
% EHRA employees submitting annual disclosure	100%
Number of annual disclosures adjudicated	1201

Adjudications represent the number of COI disclosures that were flagged as having a potential conflict.



Audit, Risk Management, Compliance, and Ethics Committee
September 10, 2020

Agenda Item: IV. D. Title IX Regulations Update

Responsible Person: LaKesha Forbes
Associate Provost for
Equity and Diversity and Title IX Coordinator

Malorie Yeaman
Director of Equal Opportunity and Title IX

Action Requested: Information

Notes:

SEPTEMBER 10, 2020

Title IX Update



LaKesha Alston Forbes – Associate Provost for Equity and Diversity and Title IX Coordinator
Malorie Yeaman – Director of Equal Opportunity and Title IX



The Final Rule

- The Final Rule is the 2,033-page regulation proposed by the Department of Education (“DOE”) on May 6, 2020 regarding how educational institutions including higher ed and K-12 respond to complaints of sexual harassment, sexual assault, dating & domestic violence, and stalking. The regulation went through Notice and Comment and carries the full force of the law.
- While there are currently multiple lawsuits against the Department of Education, the Rule went into full effect on August 14, 2020. ECU is in full compliance with the Rule as of August 14, 2020.

Key Changes Under the Final Rule

JURISDICTION

**ACTUAL
KNOWLEDGE**

DEFINITIONS

**TRAINING
REQUIREMENTS**

**PROCEDURAL
REQUIREMENTS**

**LIVE
HEARINGS
WITH CROSS
EXAMINATION**

What is Staying the Same?

DEFINITION OF CONSENT

STANDARD OF EVIDENCE

RESPONSIBLE EMPLOYEE DEFINITION

Changes to Previous ECU Policies and Procedures

- The Title IX Compliance and Resolution Regulation and the University Regulation on Reports of Prohibited Interpersonal Violence and Related Misconduct will replace the current Regulation on Sexual and Gender-Based Harassment and Other Forms of Interpersonal Violence.
- The Notice of Nondiscrimination and Affirmative Action Policy was updated with the necessary information pertaining to the Title IX changes, including the revision for the change in the title of the Regulation, the defined and specific conduct now covered under Title IX, and updates to direct all Title IX concerns to the University's Title IX Coordinator in compliance with the new provision in the Final Rule.
- The ECU Community School adopted four new policies and revised one current policy to reflect the required changes under the new Final Rule.

Next Steps



TRAINING REQUIREMENTS

Title IX Personnel including Title IX Coordinator, investigators, decision makers, and appellate officers (including members of the BOT) must receive specific training outlined in the Final Rule.



COMPLIANCE MONITORING

Ongoing compliance monitoring to ensure ECU is fully compliant with requirements outlined in the Final Rule.



CAMPUS AWARENESS

Working with campus partners to raise awareness of the new Regulations and procedures, including awareness of reporting options and support resources.

QUESTIONS?



Audit, Risk Management, Compliance, and Ethics Committee
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Agenda Item:

V. Closed Session

Responsible Person:

Wayne Poole
Director of Internal Audit

Action Requested:

Notes:



Audit, Risk Management, Compliance, and Ethics Committee
September 10, 2020

Agenda Item:

VI. Other Business

Responsible Person:

Wayne Poole
Director of Internal Audit

Action Requested:

Notes: